

## *NEC Notebook China Warranty Service Pack (Option)*

### *Terms & Conditions*

1. The NEC Notebook China Warranty Service Pack (“**Service**”) is provided by NEC Hong Kong Limited (“**NECHK**”) and available for sale as optional item to those frequent traveling customers (“**User**”) who purchased designated NEC Notebook (“**Notebook**”) through official dealer of NECHK in HKSAR only.
2. The Service should be purchased together with the Notebook through official dealer of NECHK or with-in thirty (30) days after the date of purchase of the NEC Notebook from NECHK directly.
3. The Service is defined as restoring the designated Notebook to the original factory default setting as defined by NECHK.
4. The Service is valid for a period of twelve (12) months from the original date of purchase of the Notebook.
5. User should place repairing order by calling the designated number provided by NECHK. Upon User’s request for repair, NECHK will inform the User the of the service depot address where User may leave the Notebook for repair. Telephone call & delivery charge should be bear by the User.
6. Parts found to be defective will be placed with functionally equivalent parts. The defective parts removed from the hardware shall become NECHK’s property.
7. Repair carried out to the notebook may involve the reformatting of the hard disk drive and consequential loss of data stored on the drive. User is responsible for saving or backing up data stored in the Notebook prior to repair or service by NECHK.
8. The Service does not cover:
  - Any consumable items, accessories, cabinet/cosmetic damages, damage or loss any software programs/data; or
  - Damage due to accident, misuse, abuse, negligence, improper voltage supply, unauthorized repair, modifications of this product; or
  - Any third party hardware and software which are not pre-installed by NEC.
9. Any incidental or consequential damages and dispute related to this Service, NECHK liability is limited to the amount equivalent to the official user price of this Service designated by NECHK.
10. User is required to present the attached **NEC Notebook China Warranty Service Card** when service requested.
11. The NEC Notebook China Warranty Service Card is valid only after registration in NECHK and this validity is subject to the judgment of NECHK merely.
12. The Services & NEC Notebook China Warranty Service Card is not transferable.
13. This Service shall be governed by the laws of the HKSAR.
14. NECHK reserves the right to change the nature and content of the Service at any time.
15. Use of Service is subject to the terms & conditions above. By using the service, User signifies that User has read the terms & conditions above and accepts its terms & conditions.

## NEC 筆記簿電腦中國地區維修服務(選項)

### 條款細則

1. 此 NEC 筆記簿電腦中國地區維修服務(“維修服務”)由 NEC 日本電氣香港有限公司("NECHK")提供,以選項形式出售予經常外遊之人士(“用戶”),只適用於用戶在香港 NEC 指定代理商購買之 NEC “VERSA”系列筆記簿電腦(“筆記簿電腦”)。
2. 此維修服務需於購買筆記簿電腦同時購買或購買筆記簿電腦 30 日內直接與 NECHK 購買,否則無效。
3. 維修服務只包含硬體複修及軟件恢復至出廠狀態(NEC 日本電氣香港有限公司定義之出廠標準),並不包含軟體及資料支援服務。
4. 維修服務有效期限由筆記簿電腦購買起計算 12 個月內有效,並以 NEC 記錄為標準。
5. 當筆記簿電腦需要維修服務時,用戶可利用 NECHK 指定之熱線號碼或網站瀏覽,查詢最方便及接近的維修站。根據用戶的維修需要,NECHK 會通知客戶最接近維修站之地址,方便用戶送至最近的維修站。電話及送貨費用並不包括在維修服務內。
6. 維修服務期間,筆記簿電腦可能會更換機器或故障零件,原機器或故障零件將由 NECHK 收回並享有所有權。
7. 在每次接受服務時或使用過程中,用戶應為重要的資料進行備份,以免丟失。NECHK 不負責賠償使用或維修過程中任何資料丟失而導致之損失。
8. 產品維修服務並不適用於以下情況:
  - 機身外殼損壞及一切隨機附件之自然消耗;恢復損毀或失去軟體程式之資料;或
  - 由於意外、疏忽、使用不當或濫用、輸入不合適電壓,及任何擅自修理或改裝所造成之損壞;或
  - 任何非經由 NECHK 預載之硬體或軟件程式。
9. 此維修服務引至有關的可能賠償,最高賠償金額僅限於購買此維修服務之價值。
10. 用戶維修前,必須出示已由 NECHK 登記之 NEC 筆記簿電腦中國地區維修服務卡方可享用維修服務
11. NEC 筆記簿電腦中國地區維修服務卡必須向日本電氣香港有限公司登記後方可使用,有效日期以 NECHK 記錄為準。
12. 此維修服務及 NEC 筆記簿電腦中國地區維修服務卡不可轉讓他人。
13. 有關此卡所指的維修服務之法律訴訟以「中華人民共和國香港特別行政區」法律為依據。
14. NECHK 保留更改條款之最終決定權。
15. 維修服務卡一經填妥或使用,即表示客戶同意及接受維修服務的條款的約束。